



**CREATING EXCEPTIONAL  
EXPERIENCES FOR OUR  
GUESTS & TEAM MEMBERS**



## COME WORK WITH US

### CUSTOMER CARE CENTRE AGENT - CALGARY

#### Why join us?

Known as one of the most stunning alpine settings in the Canadian Rockies, and ranked the #1 day hike in Canada by Lonely Planet, Sunshine Meadows offers visitors unparalleled views. As spring turns into summer the meadows are in full bloom and ablaze with colourful wildflowers, setting off jaw-dropping views of surrounding peaks, including Mt. Assiniboine, "the Matterhorn of the Canadian Rockies."

#### What can you expect?

This position is responsible for handling all inbound calls to Sunshine Village, sales of various ski passes, on-line and in person retail sales and booking reservations for the Sunshine Mountain Lodge. If you have a passion for customer service who is interested in a new career opportunity then we want to hear from you.

**This job might be right for you if you think you would really enjoy:**

- Providing outstanding customer service to all walk-in guests and telephone inquiries
- Promptly answering incoming telephone calls and transferring them efficiently
- Being responsible for making reservations for Sunshine Mountain Lodge

#### What's in it for you?

- A ridiculously cool life experience
- A plethora of lively staff events all season long
- A chance to enjoy the alpine vistas
- A summer experience that is outstanding!

**What you need to know**

**(this is a very important bit):**

**Start Date:**

October/ November  
(Weather Dependant)

**Term:** Seasonal,  
Winter

**Can't wait to get started?** Great, because we can't wait to hear from you! **Apply online at [SkiBanff.com/careers/](http://SkiBanff.com/careers/)** and tell us why you're the next awesome member of our team. Remember, we're looking for people who will wow our guests, so start now and wow us.



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- Being welcoming and knowledgeable about our awesome resort.

### **And you have:**

- Previous customer service / call centre experience
- Previous knowledge and experience with hotel management systems
- Previous sales experience or knowledge.

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**1-87-SKI-BANFF    [WWW.SKIBANFF.COM/JOBS/](http://WWW.SKIBANFF.COM/JOBS/)**

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