



**CREATING EXCEPTIONAL
EXPERIENCES FOR OUR
GUESTS & TEAM MEMBERS**



COME WORK WITH US

Front Desk Agent

Why join us?

Known as one of the most stunning alpine settings in the Canadian Rockies, and ranked the #1 day hike in Canada by Lonely Planet, Sunshine Meadows offers visitors unparalleled views. As spring turns into summer the meadows are in full bloom and ablaze with colourful wildflowers, setting off jaw-dropping views of surrounding peaks, including Mt. Assiniboine, "the Matterhorn of the Canadian Rockies."

What can you expect?

Front Desk Agents provide an outstanding guest experience by creating a warm, welcoming, and professional environment. In this key guest service role, they ensure guests needs and expectations are met by answering their questions and solving problems efficiently.

This job might be right for you if you think you would really enjoy:

- Being the face of Banff's only ski in, ski out hotel
- Assisting our guests with all aspects of reservations
- Dealing with challenging situations in a friendly and professional manner
- Being welcoming and sharing your knowledge about our awesome resort with our guests.

What's in it for you?

- A ridiculously cool life experience
- A plethora of lively staff events all season long
- A chance to enjoy the alpine vistas
- A summer experience that is outstanding!

**What you need to know
(this is a very important bit):**

Start Date: Late October/
November (Weather
Dependant)

Term: Seasonal, Winter

Accommodation: Not
Available

Can't wait to get started? Great, because we can't wait to hear from you! **Apply online at SkiBanff.com/careers/** and tell us why you're the next awesome member of our team. Remember, we're looking for people who will wow our guests, so start now and wow us.

1-87-SKI-BANFF WWW.SKIBANFF.COM/JOBS/

March 2017 v1.0



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Reuben Krabbe

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And you have:

- Previous hotel and / or guest service experience
- Previous cash handling experience
- Proficient computer abilities
- A positive, friendly attitude,
- Great communication and organisational skills.

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